

COTROnline Help Desk

Holiday Hours 2024



REDUCED HOURS DEC 17-24

The COTROnline Help Desk will be **OPEN** with reduced hours from Tuesday December 17th to Tuesday Dec 24th*

OPEN: 8:30AM to 4:30PM, Closed Weekends

*Closing at 12:00PM on December 24th

HOLIDAY CLOSURE DEC 25-JAN 1

The COTROnline Help Desk will be **CLOSED** from Wednesday December 25th to Wednesday January 1st

GETTING HELP

1. Look up your question on one of the two COTROnline Help pages:

[!\[\]\(d3102649f02e825ddb76dc3de0190154_img.jpg\) Faculty Help Manual](#)

[!\[\]\(4b7a79268f6ba26c1471d4232fffa85a_img.jpg\) Student Help Guide](#)

2. Search for Help on [Moodle Help Forums](#) or ask ChatGTP!

3. For Emergencies Only – contact COTROnline via Teams

[!\[\]\(4f6bf54ae7e4144a72d78316053e412d_img.jpg\) COTROnline](#)

[!\[\]\(3342c215b2a8b663596a81468d5dc314_img.jpg\) COTROnline - Sam Twietmeyer](#)

Please note: there may be delays of up to 72hours in responding to requests received between Dec 25 and Jan 1.